

# NOCN Training Centre @ The IPCelebrants in the UAE

Welcome to the NOCN Training Centre at the IPC Training in the beautiful northern emirate of Ras Al Khaimah, UAE - A pathway to Excellence!

At the NOCN Training Centre, we are dedicated to empowering individuals with the knowledge and skills needed to excel in today's competitive job market. Located in the heart of Ras Al Khaimah, our staff and tutors offers a diverse range of vocational courses designed to enhance your career prospects and open doors to new opportunities.

## Discover Your Potential with Our Wide Range of Vocational Courses

Are you passionate about the aviation industry? Our aviation and cabin crew training programs provide you with a comprehensive understanding of this dynamic field, from safety protocols to customer service excellence. Prepare to take off into a thrilling career in aviation.

If you aspire to excel in the corporate world, our business administration courses will equip you with the managerial and administrative skills essential for success. Whether you're a seasoned professional or just starting your journey in the business world, we have courses tailored to meet your needs.

Exceptional customer service is the cornerstone of any successful business. Our customer service courses are designed to enhance your communication and problem-solving skills, ensuring you can provide exceptional service that leaves a lasting impression on clients and customers.

Effective communication is a skill that transcends industries. Our public speaking courses empower you to communicate confidently and persuasively, whether in professional presentations, public speaking engagements, or everyday interactions.

## Why Choose NOCN Training Centre @ IPC Training?

- **Industry-Experienced Instructors:** Our team of expert instructors brings real-world experience to the classroom, or online learning ensuring you receive practical insights and hands-on training.
- **Flexible Learning Options:** We understand that your schedule may be demanding. That's why we offer flexible learning options, including part-time and evening courses, to accommodate your commitments.
- **Internationally Recognised Certification:** Our courses are designed to align with international standards and certifications, enhancing your employability both locally and globally.

Unlock your potential and embark on a journey of personal and professional growth with NOCN Training Centre at IPCelebrants. Our courses are strategically designed to help you stand out in the job market and achieve your career aspirations.

## Contact Us Today

Ready to take the first step towards a brighter future? Contact us today to learn more about our courses, admission procedures, and how we can help you achieve your career goals. Let us be your partner on the path to success.

Join the ranks of successful professionals who have benefitted from NOCN Training Centre @ IPC Training and experience the difference in vocational education that sets you apart in the dynamic job market.

Contact us: - [enquiries@ICPCelebrants.com](mailto:enquiries@ICPCelebrants.com)

You're window to the world

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# Introduction to Aviation Training - OCN NI Level 1 Award in Exploring the Aviation Industry - QUAL No. 603/3575/0 & Airline & Airport Operations R/505/4812 level 2.

Here at the NOCN, National Open College Network, your premier destination for career-focused education. If you've ever dreamt of soaring through the skies or being a vital part of the aviation industry, you're in the right place. Our "Introduction to Working in Aviation" course is your ticket to an exciting career among the clouds, whether you aspire to work at the airport or take to the skies as cabin crew.

## Unlock Your Aviation Dreams with NOCN's Aviation Course

Are you passionate about aviation? Eager to explore the dynamic and thrilling world of airlines, airports, and cabin crew? Our "Introduction to Working in Aviation" course is meticulously crafted to provide you with a solid foundation in this high-flying industry. This course will prepare to take your learning further and complete the highest level of training in this field a diploma.

## Why Choose Our Aviation Course?

- **Comprehensive Curriculum:** Our course covers a wide range of essential topics, including aviation safety, customer service, airport operations, and more. You'll gain in-depth knowledge to excel in various aviation roles.
- **Expert Instructors:** Learn from industry experts with extensive experience in aviation. They'll share their insights and guide you through the nuances of the field.
- **Real-World Training:** Get hands-on experience through practical training, simulations, and case studies. This prepares you for the challenges and demands of working in aviation.
- **Career Opportunities:** The aviation industry is constantly evolving, and there's a growing demand for skilled professionals. Our course opens doors to a plethora of career opportunities, whether you're interested in ground operations, cabin crew, or airport management.
- **Internationally Recognised:** NOCN's courses are renowned for their quality and relevance. Upon completion, you'll hold a qualification that is recognised both nationally and internationally.

## Your Journey Starts Here

Whether you're an aviation enthusiast seeking your first job in the industry or someone looking to transition into the world of aviation, our "Introduction to Working in Aviation" course is your passport to success. This comprehensive program equips you with the knowledge, skills, and confidence needed to excel in a dynamic and rewarding career.

Don't just dream of a career in aviation—make it a reality with NOCN. Take the first step towards your future in the clouds and join us on this exciting journey.

Ready to take off? Enroll in our "Introduction to Working in Aviation" course today and set your career in motion. Your adventure in aviation awaits!

In order to achieve the qualification learners must complete the one unit for a total of 3 credits.

Total Qualification Time (TQT) for this qualification: 30 hours

Guided Learning Hours (GLH) for this qualification: 24 hours

Unit Reference Number	OCN NI Unit Code	Unit Title	TQT	Credit Value	Level
<a href="#">A/617/1990</a>	CBE310	Exploring the Aviation Industry	30	3	One

*Unit purpose and aim(s):* This unit will enable the learner to gain basic knowledge of how the aviation industry operates.

The learner will be able to demonstrate in several ways - The communication methods used by airports and airlines, when communicating with passengers and other airport departments. They will be aware of all Health and Safety regulations, as well as all security procedures at the airport. They will show an understanding of all travel documents, from passenger, airline and immigrations requirements. They will also demonstrate their full understanding of landsie and airside procedures.

This will be a classroom based learning course. One day course from 8am - 4pm (other hours can be accommodated due to the working pattern of the staff or online).

Our industry expert Claire Bainton, enjoyed a 25 year career with British Airways, Claire worked in Check in T4 London Heathrow in the early 90's working her way up through the ranks from Check in Agent, to Terminal Operations Manager. Claire's experience within BA has span from front line customer operations, training, recruitment, oversea's operational manager, baggage and ground transfers manager, cabin crew, emergency and safety training officer, and customer experience manger. Her knowledge of the airline industry, has been demonstrated in the many school, college and university lectures she gave over the 25 years as part of the British Airways promotional team.

The qualification fee for this course will be 1,300 Dhs per learner. On completion of the one day training, the learner will then have a selection of written assignments to complete and hand in. On completion of this work, it will be assessed and certificates of this UK qualification will be issued, by the NOCN.

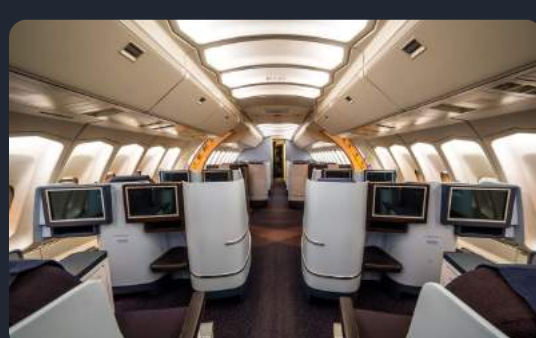
Discounts will be given for multiple bookings of qualifications and courses.

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### Hands-on Experience

Our instructors provide hands-on training to give you practical experience working within the airport environment.



### Cabin Crew Training

Our cabin crew training prepares you for the demands of working in the fast-paced aviation industry.



### Professionalism

We help instill the values of professionalism and teamwork that are necessary to succeed in the aviation industry.

# Cabin Crew Training - Exploring the role of cabin crew qual No. 603/3576/2

Welcome to the NOCN National Open Network College, your premier destination for aviation education and career advancement. If you've ever aspired to soar through the skies as a cabin crew member, our "Introduction to Cabin Crew" course is the key to turning your dreams into a reality.

## Unlock Your Path to the Skies with NOCN's Cabin Crew Course

The world of aviation is a thrilling and ever-evolving industry, and cabin crew members play a vital role in ensuring the safety, comfort, and satisfaction of passengers on every flight. Our "Introduction to Cabin Crew" course is designed to provide you with the essential knowledge and skills required to embark on a successful career in this dynamic field.

### Why Choose Our Cabin Crew Course?

- **Comprehensive Curriculum:** Our course covers a wide range of practical topics, including in-flight safety procedures, customer service excellence, emergency response protocols, and more. You'll gain a well-rounded understanding of the cabin crew role.
- **Expert Instruction:** Learn from experienced industry professionals who bring real-world insights to the classroom. They will guide you through the nuances of cabin crew responsibilities, ensuring you are fully prepared for your future career.
- **Hands-On Training:** Get practical, hands-on experience through simulations and scenarios that mimic real-life flight situations. This training ensures you can confidently handle any situation that may arise in your role as cabin crew.
- **Career Opportunities:** The aviation industry offers abundant opportunities for cabin crew members. Whether you aspire to work for a major airline, a regional carrier, or a private jet operator, our course equips you with the skills and knowledge needed to excel.
- **Internationally Recognised:** NOCN's courses are renowned for their quality and relevance. Upon completion, you'll hold a qualification that is recognized nationally and internationally, opening doors to career opportunities worldwide.

### Your Journey to the Skies Starts Here

Whether you're a recent high school graduate, a career changer, or someone with a lifelong passion for aviation, our "Introduction to Cabin Crew" course is your ticket to a rewarding and adventurous career in the aviation industry.

Don't just dream of taking to the skies—make it a reality with NOCN. Enroll in our "Introduction to Cabin Crew" course today and set your career on a flight path to success. Your adventure as a cabin crew member begins here!

In order to achieve the qualification learners must complete the one unit for a total of 3 credits.

Total Qualification Time (TQT) for this qualification:	30 hours
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Guided Learning Hours (GLH) for this qualification:	24 hours
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Unit Reference Number	OCN NI Unit Code	Unit Title	TQT	Credit Value	Level
<a href="#">J/617/1989</a>	CBE309	Exploring the Role of Cabin Crew	30	3	One

The learner will be able to demonstrate in several ways - Their awareness of the role of Cain Crew. Their ability to communicate effectively with passengers, be aware of the health and safety, and all emergency procedures carried out by cabin crew. They will also have to demonstrate the airport terminology and destination codes.

This will be a classroom based learning course. One day course from 8am - 4pm (other hours can be accommodated due to the working pattern of the staff)

The qualification fee for this course will be 1,300 Dhs per learner. On completion of the one day training, the learner will then have a selection of written assignments to complete and hand in. On completion of this work, it will be assessed and certificates of UK qualification will be issued by the NOCN.

Other course Units that can be added - Airline & Airport Operations

Airport Customers Services, Check in Operations, Passenger needs and requirements, Airport Security, Special assistant passengers, meeting passenger needs and expectations.

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### Comprehensive Training

Our extensive training program covers all aspects of cabin crew responsibilities, from safety and security procedures to providing excellent customer service.

### Hands-On Experience

We provide hands-on training in emergency situations, so you can react quickly and calmly in any situation.

### Simulations

Our realistic simulations prepare you for the challenges of working in the cabin of an aircraft, from serving food and drinks to dealing with difficult customers.

# Business Administration Courses - Level 1 - 3 various qualifications.

At the NOCN, the National Open Network College, we empower individuals with the knowledge and skills they need to thrive in the dynamic world of business administration. Our comprehensive range of UK-regulated qualifications, spanning from Level 1 to Level 3, are designed to elevate your career prospects and unlock new opportunities.

## Explore Our Diverse Business Administration Courses

Are you ready to take your career in business administration to the next level? Our wide array of courses ensures that whether you're just starting your journey or looking to enhance your existing skills, we have the perfect program for you.

## Why Choose NOCN's Business Administration Courses?

- **Regulated Excellence:** Our courses are UK-regulated, ensuring they meet the highest standards of quality and recognition. When you earn a qualification with NOCN, you're setting yourself up for success in the UK and beyond.
- **Flexible Learning:** We understand that life is busy, and our flexible learning options cater to your schedule. Whether you prefer part-time, full-time, or online courses, we have a solution to fit your needs.
- **Experienced Instructors:** Learn from experienced industry professionals who bring real-world insights to the classroom. They'll share their expertise, helping you bridge the gap between theory and practice.
- **Career Advancement:** Business administration is the backbone of every organisation. Our courses are designed to equip you with the skills and knowledge needed to excel in roles such as office manager, administrative assistant, or project coordinator.
- **Comprehensive Curriculum:** From foundational principles to advanced strategies, our courses cover a wide range of topics, including office management, project management, finance, and more.
- **Practical Application:** We believe in learning by doing. Practical assignments, case studies, and simulations ensure you can apply what you've learned to real-world scenarios.

## Your Journey to Business Excellence Begins Here

Whether you're a recent graduate, a career changer, or an experienced professional looking to upskill, NOCN's Business Administration courses provide you with the tools to achieve your career aspirations. As the business landscape evolves, having a recognised qualification in business administration becomes increasingly valuable.

Don't wait to seize the opportunities that await you in the world of business administration. Enroll in NOCN's Business Administration courses today and position yourself for a successful and rewarding career in this dynamic field. Your journey to business excellence starts here!

These courses are all online, so that the learner does not have to disrupt their working pattern, all learners will be allocated an tutor and assessor, with whom they can communicate. Should the employer wish a classroom based course a minimum of 10 learners will be require, each level of achievement will need to be discussed.

Course Fees - Level 1- 1,300 AED per learner / Level 2 - 1,600 AED per learner / Level 3 - 1,900 AED per leaner.

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## Financial Management

- Financial Analysis
- Budgeting
- Forecasting

## Leadership and Management

- Team Building
- Strategic Planning
- Organizational Behaviour

## Operations Management

- Process Improvement
- Quality Control
- Supply Chain Management

# Customer Service Training- Various UK qualification from Level 1 - 3

In a world driven by customer-centricity, the importance of good customer service cannot be overstated. It is the cornerstone of success for businesses across industries. At NOCN, we understand the pivotal role that exceptional customer service plays in today's competitive marketplace, and we offer a range of UK-regulated qualification courses in Customer Service Levels 1 to 3 to help you enhance your knowledge, enrich your experience, and advance your career.

## The Crucial Role of Good Customer Service

Customer service is more than just a department; it's a philosophy that permeates every aspect of an organisation. Here's why good customer service is essential:

1. **Customer Satisfaction:** Happy customers are loyal customers. Providing excellent service not only satisfies customers but also fosters brand loyalty, resulting in repeat business and positive word-of-mouth referrals.
2. **Competitive Advantage:** In a crowded marketplace, exceptional customer service sets you apart from the competition. It becomes a unique selling point that attracts and retains customers.
3. **Revenue Growth:** Satisfied customers tend to spend more and are more likely to purchase additional products or services from your business. This directly contributes to revenue growth.
4. **Problem Resolution:** Effective customer service is crucial for addressing issues and resolving complaints promptly, preventing potential crises, and maintaining a positive reputation.
5. **Enhanced Brand Image:** A reputation for excellent customer service not only attracts customers but also elevates your brand's image and credibility.

## Why Choose NOCN's Customer Service Qualification Courses?

NOCN's UK-regulated qualification courses in Customer Service Levels 1 to 4 are designed to equip you with the skills and knowledge needed to excel in this critical area. Here's why our courses are the ideal choice for enhancing your career:

- **Recognised Qualifications:** Our courses are nationally recognised and regulated, ensuring you receive education of the highest quality and relevance.
- **Practical Skills:** You'll gain practical, hands-on experience through real-world scenarios and simulations, making you well-prepared to handle any customer service challenge.
- **Expert Instructors:** Learn from experienced instructors who are passionate about helping you succeed. They bring real-world insights and expertise to the classroom.
- **Flexible Learning:** Choose from a variety of flexible learning options, including part-time, full-time, and online courses, to fit your schedule and learning preferences.
- **Career Advancement:** A qualification in customer service opens doors to a wide range of career opportunities across industries, from hospitality and retail to finance and healthcare.

**Invest in Your Future - This is an online course. The fee for these courses start from - 1,400 Dhs - 2,000 Dhs for high levels.**

In today's customer-driven world, investing in good customer service training is an investment in your future success. Whether you're just starting your career or seeking to advance in your current role, NOCN's Customer Service qualification courses are your pathway to excellence.

Join us in the journey to master the art of exceptional customer service. Enroll in one of our UK-regulated qualification courses today and discover how enhancing your knowledge and experience in customer service can open doors to a fulfilling and rewarding career. Your journey towards becoming a customer service expert begins here!

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### Empathy and Communication

We provide training in empathy and communication skills to ensure you can effectively deal with customers.



### Problem Solving

Our training provides you with the tools to effectively handle customer complaints and problems.



### Simulations

Our realistic simulations prepare you for the challenges of working in a customer service environment.

# Public Speaking Courses

Welcome to our transformative Public Speaking Courses, where we believe that unlocking your true potential as a speaker can propel your professional standing to new heights. Public speaking, often seen as a daunting challenge, is indeed a skill worth mastering, and our courses are designed to help you do just that.

## Discover the Power of Confident Public Speaking

The ability to communicate effectively and with confidence in public settings is a valuable asset in today's world. Whether you're an aspiring leader, a professional looking to advance in your career, or someone who simply wants to conquer the fear of speaking in front of others, our Public Speaking Courses offer the guidance and tools you need.

## Why Choose Our Public Speaking Courses?

- **Unlock Your Potential:** Many of us have an inner speaker waiting to be unleashed, but fear often holds us back. Our courses provide a safe and supportive environment to help you find your voice and build your confidence.
- **Clear and Precise Communication:** Effective public speaking isn't just about talking; it's about conveying your message with clarity and precision. Our courses focus on honing your communication skills to ensure your message resonates with your audience.
- **Expert Instruction:** Learn from experienced instructors who have mastered the art of public speaking. They'll share practical techniques, tips, and strategies to help you become a compelling and engaging speaker.
- **Practical Exercises:** Public speaking is a skill that improves with practice. Our courses incorporate practical exercises, speech preparation, and constructive feedback to help you continually refine your speaking abilities.
- **Boost Your Professional Standing:** In today's competitive world, the ability to speak confidently and persuasively can set you apart. Our courses can enhance your professional image and open doors to new opportunities.

## Your Journey to Confident Public Speaking Begins Here

Don't let the fear of public speaking limit your potential. Enroll in our Public Speaking Courses and embark on a journey of self-discovery and empowerment. It's time to reveal the confident, articulate, and impactful speaker within you.

Join us in unleashing the power of your voice. Enroll in our Public Speaking Courses today and discover the transformational journey that awaits. Your path to becoming a skilled and confident public speaker starts here!

Course fees start from 1,500 AED

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### Confidence

Our course helps you build the confidence to deliver a powerful and effective speech.

### Engaging Content

We provide tips and techniques to help you create engaging content that connects with your audience.

### Presence and Delivery

Our course provides practical techniques to improve your presence and delivery, allowing you to confidently and effectively deliver your message.

# Events Management Courses - NOCN level 2 award and level 3 award - qualification numbers 603/3326/1 & 603/3327/3

Our comprehensive Events Management courses encompass a wide spectrum of crucial skills, ensuring you gain mastery in planning, budgeting, logistics, and marketing. Our dedicated team of expert instructors equips you with practical expertise applicable to a diverse array of events, ranging from exquisite weddings to meticulously orchestrated corporate gatherings.

## Why Choose Our Events Management Courses?

- **Holistic Training:** Our courses offer a holistic approach to events management, covering every facet essential for success in this dynamic field.
- **Expert Instruction:** Learn from industry experts who bring real-world insights to the classroom, offering invaluable knowledge honed through years of experience.
- **Practical Application:** Our curriculum emphasizes practicality, enabling you to confidently apply your newfound skills to create memorable and flawless events.
- **Versatile Skills:** Whether you aspire to specialize in weddings, corporate events, or any other niche within the industry, our courses provide a solid foundation that adapts to your unique career goals.
- **Career Advancement:** Events management is a growing industry, and our courses prepare you to excel in a competitive job market while opening doors to exciting career opportunities.

## Unlock Your Potential in Events Management

Elevate your career prospects and embark on a thrilling journey in the world of events management. Enroll in our Events Management courses today and acquire the expertise needed to stand out in this exciting field. Your path to becoming an accomplished events manager starts here!

Course fees start from 1,400 AED per learner

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## Planning and Budgeting

- Event Planning
- Budgeting
- Contracts and Agreements

## Logistics

- Venue Selection
- Equipment and Décor
- Catering

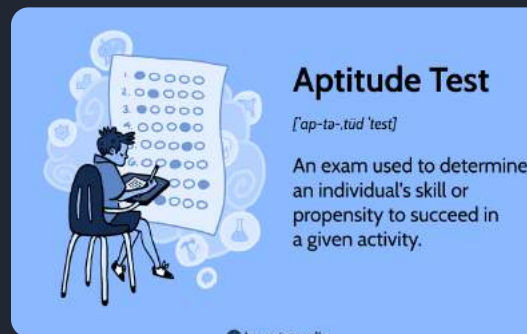
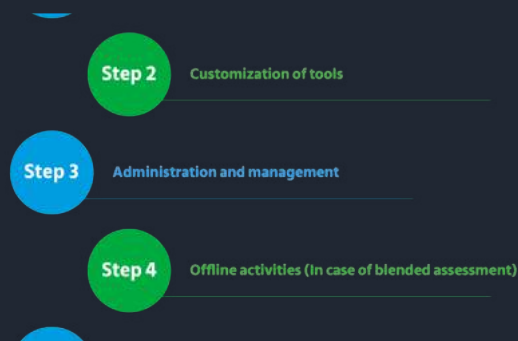
## Marketing and Promotion

- Creating a Marketing Plan
- Promoting the Event
- Social Media Strategy

# Assessment in the Work Place - level 3 various UK qualifications - please contact us for details

Our assessment in the workplace course provides a comprehensive framework for the design, validation, and implementation of assessment programs in the workplace. Our expert instructors provide hands-on training to help you develop effective assessment programs.

Course fees start from 2,200 AED per learner - these courses are online, although classroom training can be offered.



## Comprehensive Framework

Our course covers all aspects of assessment program development, from design to validation to implementation.

## Practical Skills

Our training provides practical skills that can be applied to a variety of assessment programs.

## Hands-On Training

Our instructors provide hands-on training in assessment techniques to help you develop effective assessment programs.



# Quality Assurance - Internal Quality Assurance - Various UK Quals - please contact us for more details.

Our quality assurance course provides a comprehensive framework for the design, implementation, and monitoring of quality assurance programs in the workplace. Our expert instructors provide hands-on training to help you develop effective quality assurance programs.

Course fees start from 4,000 AED.

## Comprehensive Framework

Our course covers all aspects of quality assurance program development, from design to implementation to monitoring.

## Hands-On Training

Our instructors provide hands-on training in quality assurance techniques to help you develop effective quality assurance programs.

## Practical Skills

Our training provides practical skills that can be applied to a variety of quality assurance programs in the workplace.